

Privacy Policy

Updated 7 October 2026

This Policy explains how Purple Slot uses personal data when you visit its website, use the Purple Slot platform, manage a Studio account or contact Purple Slot.

It applies to website visitors, Studio owners and staff, prospective Studios, and students or customers who use Purple Slot to interact with a Studio.

Our role

Purple Slot acts as a **Controller** when it decides why and how personal data is used, including for its website, Studio relationships, account security, direct support and legal compliance.

For most processing of Studio customer and student data—such as customer management, bookings, attendance, passes and Studio communications—the Studio is the Controller and Purple Slot acts only as its **Processor**. The Studio is responsible for explaining that processing in its own privacy notice and for handling requests relating to it.

Who we are

Purple Slot is operated by **Paul Le Corre EI**, trading as Purple Slot, 98 rue de Coulmiers, 44000 Nantes, France, SIREN 878 227 735.

Privacy questions and requests may be sent to hello@purpleslot.io.

How we use personal data

Purpose	Data and people concerned	Legal basis	Retention
Operate and secure the website and platform	IP address, browser, device, session, authentication and security information concerning visitors and users	Legitimate interests and performance of a contract	For no longer than necessary for operation, security and incident investigation, with the period reviewed regularly
Create and manage Purple Slot accounts and the Studio relationship	Names, contact details, account information, role, Studio details, subscription, billing and transaction information concerning Studio owners, staff and account users	Performance of a contract and legal obligations	For the account relationship and afterwards for applicable accounting, tax and legal limitation periods
Respond to enquiries, demonstrations and support requests	Name, contact details and the content of communications concerning visitors, prospective Studios and users	Pre-contractual steps, performance of a contract or legitimate interests	Up to three years after the last contact, unless a longer period is needed for a claim
Measure and improve Purple Slot	Usage events, account or user identifiers, pages and features used, and browser or device information	Consent where required; otherwise legitimate interests for strictly limited service measurement	According to the analytics configuration and no longer than necessary for measurement and improvement
Send information about Purple Slot	Studio contact details and communication preferences	Legitimate interests for relevant professional communications, or consent where required	Until opt-out or, for prospects, up to three years after the last contact
Meet legal obligations and manage disputes or rights requests	Information relevant to the obligation, dispute or request	Legal obligation or legitimate interests in protecting legal rights	For the applicable statutory or limitation period

Purple Slot receives personal data directly from you, from the Studio with which you interact, and from payment providers or integrations where necessary to provide requested features. Required fields are identified when data is collected. Without required information, Purple Slot may be unable to provide the relevant account, feature or response. Purple Slot does not make decisions producing legal or similarly significant effects based solely on automated processing.

Studio-controlled processing

When Purple Slot acts for a Studio, it may process names and contact details; customer and account identifiers; profile, booking, attendance and activity information; purchases, passes, invoices, payments and transaction information; Studio communications; and information entered by the Studio in notes or other fields.

Purple Slot processes this information under the Studio's instructions and Data Processing Agreement. Questions about a Studio's purposes, legal bases or retention periods should be directed to that Studio.

Recipients

Personal data is accessible only to authorized persons who need it for their work. Depending on the feature used, it may also be disclosed to:

- hosting, security, email, analytics and support providers acting for Purple Slot;
- the relevant Studio and its authorized staff;
- payment providers selected by the Studio;
- Studio-selected integrations, such as fitness-network partners; and
- public authorities or professional advisers where disclosure is legally required or necessary to protect legal rights.

Purple Slot's current providers and their roles are identified in its **Subprocessors and Other Data Recipients** document. Payment providers process data under their own terms. Where Stripe acts as a Processor, it does so directly on the Studio's behalf rather than on Purple Slot's behalf.

International transfers

Some providers operate outside the European Economic Area. Where Purple Slot is responsible for an international transfer, it uses a mechanism permitted by applicable law, such as an adequacy decision or the European Commission's Standard Contractual Clauses. You may contact Purple Slot for information about the applicable safeguards.

Cookies and similar technologies

Purple Slot uses strictly necessary technologies for authentication, security, user preferences and operation of the service. These do not require consent.

Where non-essential analytics cookies or similar technologies are used, they are activated only after consent when consent is required. You may refuse or withdraw that consent without affecting essential service functionality.

Your rights

Depending on the processing, you may have the right to access, correct, erase or receive your personal data; restrict or object to processing; withdraw consent at any time; and give instructions concerning your data after death. Withdrawal does not affect processing performed before it.

Requests concerning processing controlled by Purple Slot may be sent to hello@purpleslot.io. Requests concerning Studio-controlled bookings, attendance, memberships or customer records should normally be sent to the relevant Studio; Purple Slot will assist the Studio where required.

You may also lodge a complaint with the **Commission nationale de l'informatique et des libertés** (CNIL) at cnil.fr.

Changes

Purple Slot may update this Policy to reflect legal, technical or service changes. The current version and its update date will be published with the Purple Slot legal documents.